



The State of New Hampshire  
**Department of Environmental Services**



Michael P. Nolin  
Commissioner  
January 24, 2005

Charles H. Desfosses  
Volume Inc.  
862 South Porter Street  
Manchester, NH 03103

**NOTICE OF NON-COMPLIANCE and  
PERMIT REVOCATION – NCPR # 05-011**

RE: BEDFORD, BEDFORD MOBIL, EXISTING UNDERGROUND STORAGE TANK  
FACILITY (UST #A-0115316) (DES #199912066)

Dear Mr. Desfosses:

The New Hampshire Department of Environmental Services ("DES") is hereby notifying you that the above-referenced facility, located at 4 Technology Drive, Bedford, NH is not in compliance with New Hampshire Code of Administrative Rules Env-Wm 1401, regulating Underground Storage Facilities. On March 11, 2004 a DES inspector conducted a compliance audit at the facility. A written document, describing the deficiencies was provided to the facility representative. This document required the facility be returned to compliance within 45 days, and DES be notified of the corrective measures taken. Compliance has not been achieved. **Failure to achieve compliance with the following deficiencies within 90 days from the date of this Notice of Non-Compliance and Permit Revocation ("Notice") will result in revocation of your Permit-to-Operate on April 24, 2005** This letter contains important compliance and procedural information. Please read it carefully. Also, note that due to the non-compliance status of your facility a Proposed Administrative Fine will be issued under separate cover.

1. Env-Wm 1401.25 Spill Containment and Overfill Protection

Env-Wm 1401.25(c) requires spill containment devices be installed and maintained in good working order on all UST systems. DES has determined that the required spill containment devices for the 8,000-gallon diesel (Tank 3) and 10,000-gallon gasoline USTs were not maintained in good working order. The spill containment devices shall be repaired to enable the device to collect and hold a minimum 5-gallon spill during a product delivery.

2. Env-Wm 1401.25 Spill Containment and Overfill Protection

Env-Wm 1401.25(d) requires overfill protection devices be installed and maintained in good working order on all UST systems. DES has determined that the overfill protection device for Tank 3 was not in good working order. Verification in writing that the overfill protection device for Tank 3 has been repaired shall be submitted to DES.

3. Env-Wm 1401.27 Leak Monitoring for New Underground Piping Systems

Env-Wm 1401.27(d) requires the interstitial space of the double wall piping or the annular space between the primary piping and the secondary containment system shall be

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continuously monitored to detect the presence of both water and the regulated substance, or water and vapors of the regulated substance. DES has determined that the double wall piping for Tank 3 was not being continuously monitored. Verification in writing that the sump and dispenser pan for Tank 3 have been emptied and the piping is being continuously monitored shall be submitted to DES.

In addition, Env-Wm 1401.10(a) requires owners of underground storage facilities for oil to maintain financial responsibility for costs associated with cleanup of releases from systems, the implementation of corrective measures, and compensation for third party damages in the amount equal to or greater than \$1,000,000 per occurrence. Env-Wm 1401.10(c) provides that the financial responsibility requirement may be satisfied if the owner is eligible for reimbursement of costs associated with cleanup of releases from the Oil Discharge and Disposal Cleanup Fund ("the Fund"). Eligibility for the Fund is contingent upon achieving and maintaining compliance with statutory (RSA 146-C) and regulatory (Env-Wm 1401) requirement. This facility has not achieved compliance, consequently, the Fund is not available to you as a financial responsibility mechanism.

In accordance with RSA 146-C:4 and Env-Wm 1401.07(a), no person shall own or operate an underground storage facility without a permit issued by DES. Within 30 days from the date of the permit revocation the facility shall be closed in accordance with Env-Wm 1401.18 for permanent closure.

Based on the compliance deficiencies described above, DES believes this facility poses a potential substantial threat to the surface and groundwater of the state. Therefore, in accordance with RSA 146-C:4 and Env-Wm 1401.09, if compliance as requested above is not achieved within ninety (90) days of the date of this Notice your Permit-to-Operate (UST Permit #0115316) shall be revoked effective **April 24, 2005**. Within thirty (30) days of the date of permit revocation all regulated substances must be removed from the UST systems at this facility. If the facility achieves compliance during the ninety (90) day period, it is necessary that documentation be submitted to DES verifying that compliance has been attained.

You have the right to a hearing to contest these allegations before the proposed license action is taken. The hearing would be a formal adjudicative proceeding pursuant to RSA 541-A:31, at which you and any witnesses you may call would have the opportunity to present testimony and evidence as to why the proposed action should not be taken. All testimony at the hearing would be under oath and would be subject to cross-examination. If you wish to have a hearing, one will be scheduled promptly.

RSA 541-A:31 III(e) provides that you have the right to have an attorney present to represent yourself at your own expense. If the Permit is an occupational license, under RSA 541-A:31, III(f) you have the right to request DES to provide a certified shorthand court reporter at your own expense. **Such request must be submitted in writing at least 10 days prior to the proceeding.**

You may waive your right to a hearing. If you waive the hearing, DES is prepared to proceed with the actions as stated above. You should notify DES of your decision by filling out and returning the enclosed form.

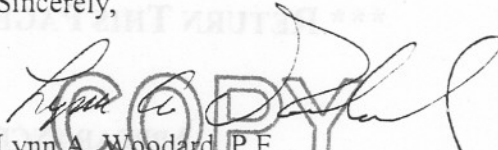
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If there are any questions concerning the above, I may be contacted at the Waste Management Division at (603) 271-1165.

Sincerely,

  
Lynn A. Woodard, P.E.

Supervisor

Oil Compliance and Initial Response Section

CERTIFIED MAIL # 7000 0600 0023 9934 3778

cc: Michael P. Nolin, Commissioner  
Gretchen R. Hamel, DES Legal Unit ✓  
Fred McGarry, P.E., Chief Engineer, WMD  
George Lombardo, P.E., WMD  
Tom Beaulieu, WMD  
Mark Antonia, WMD  
Health Officer, Town of Bedford

**\*\*\* RETURN THIS PAGE ONLY \*\*\***

**APPEARANCE**

\_\_\_\_ I desire a hearing in accordance with Env-Wm 1401 regarding the Permit.

Name: \_\_\_\_\_  
(Please type or print legibly)

Title: \_\_\_\_\_  
(Please type or print legibly)

\_\_\_\_\_  
Signature

Date: \_\_\_\_\_

**WAIVER OF HEARING**

\_\_\_\_ I certify that I understand my right to a hearing regarding the revocation of the Permit and that I hereby waive those rights.

Name: \_\_\_\_\_  
(Please type or print legibly)

Title: \_\_\_\_\_  
(Please type or print legibly)

\_\_\_\_\_  
Signature

Date: \_\_\_\_\_

Please return to:

Department of Environmental Services Legal Unit  
Attn: Michael Sclafani, Legal Assistant  
PO Box 95  
Concord, NH 03302-0095